

TERMS AND CONDITIONS AND GENERAL INFORMATION

This Service Inspection Report is subject to the Flick terms and conditions which are available at <https://www.flick.com.au/resources/>

This Service Inspection Report must be read in its entirety and not in isolation and is subject to any additional verbal or written instructions from the Flick technician given to you.

This Service Inspection Report is limited to reporting on any observations and actions undertaken by the Flick technician to the limited areas and sections of the property to which reasonable access was both available and permitted on inspection. Nothing in this report implies that any inaccessible areas were inspected or managed and is not a guarantee that future infestations will not occur.

You agree that Flick is not liable for and release Flick from any damage, injury, loss or liability that is suffered as a result of any non-compliance with the instructions set out in this Service Inspection Report or any additional verbal or written instructions from our Flick technicians.

This Service Inspection Report is made solely for the benefit of the customer identified in this report. A third party may not rely on any parts of the content of this report without the prior written consent of Flick. Flick does not accept any liability to any third party which elects to rely on the report without Flick's prior written consent.

The ongoing effectiveness of the Services, the Equipment and any Additions provided depends on your implementation of our recommendations. You acknowledge that our Services, Equipment and any Additions may also be rendered ineffective by disturbing treated areas, building alterations, renovations and introducing untreated or infested materials to the property that encourage pest activity and / or poor hygiene. Failure to adhere to these precautions will result in cancellation of any free service periods or warranties issued by Flick.

GENERAL INFORMATION AFTER FLICK SERVICES

Please consider that all products used by our qualified technicians are registered with the Australian Pesticides & Veterinary Medicines Authority for use in your particular situation. The vast majority of these pest control products are also registered for use in food manufacturing plants, restaurants, cafes, aged care facilities and commercial kitchens. These new generation pesticide formulations are engineered to break down and neutralize in a relatively short time frame (which varies depending upon the individual formulation and chemical classification). This is to avoid the possible build-up of any residues in our unique eco-system.

While it is our responsibility to make you aware of certain precautions which should be taken before, during and after the service, Flick and our technicians would also like to assure you of our commitment to the health and safety of yourself, your family, your pets and your environment.

If you have received Disinfection Misting and/or Fogging service – this is a general broad-spectrum disinfection service for homes, offices and workplaces that targets both surfaces and inaccessible areas to aid in the prevention of harmful bacteria, fungus and viruses. Although Flick provides this service and we use the product as per label specifications, we cannot guarantee or warrant the effectiveness of the product on any specific type of bacteria e.g., Salmonella, fungus e.g., mould, or virus e.g. Novel Coronavirus.

Flick and our technicians are also very conscious of non-target species and the environment in general.

- Avoid direct contact with Insecticide until dry. (This could take up to 3-4 hours in some cases). It will be considerably less for exterior areas.
- All pets/ animals should be kept away from treated areas until dry and any odour has cleared.
- Should you suspect anyone has come in contact with treated area and has been affected in any way, contact Poisons Information Centre on 131126 and have this notice with you.
- Close all doors and windows during any external treatment and keep closed until the odour has cleared. (This could take up to 3-4 hours). This is done to avoid any odour entering the building.
- When gaining access to, or working in the roof void, overalls and gloves should be worn to avoid contact with any insecticidal products. The overalls and gloves should be washed immediately or disposed of as soon as practicable.
- Infants and children should be kept off the floors and away from skirting boards until the product is dry.
- If you suspect you are allergic or suffer any form of reaction it is recommended you leave the building during treatment and remain away for the remainder of the day.
- You must advise us of any pets or of any personal or family/staff allergies, or other health concerns.
- Cover all food items and all food utensils prior to a treatment, as directed.
- Please remove all hanging washing from clotheslines prior to external treatment.
- Please remove and store away all pet food bowls & feeders prior to treatment.
- You must observe any verbal advice provided to you by our licensed technician at the time of treatment.